



Shelter Peer Service Navigator Posting ID – SPSN#21-002

About DEWC

The Downtown Eastside Women's Centre exists to support and empower women and children living in extreme poverty in the Downtown Eastside of Vancouver. High levels of violence, homelessness, addictions and poverty characterize this community where women and children are particularly vulnerable to exploitation, injustice and injury. Through the Drop-In Centre and Emergency Night Shelter, we provide practical support to over 500 women and children daily to survive the conditions of ill health and violence that surround them.

The Opportunity

The Peer Service Navigator will facilitate women's access to services, and supports including referrals to internal and external services. She will work with women who are homeless or at risk of homelessness and who live in the Downtown Eastside of Vancouver to support them to find services that they require. Reporting directly to the Peer Service Manager and Supervisor, she will work in collaboration with other DEWC staff to promote integrated services to women. She will work from a feminist perspective and within an anti-oppression framework.

About You

- ✓ You have a minimum of 3 years related experience working with low-income women, at least 2 years in a women serving or inner-city drop-in environment
- ✓ You will promote and articulate the mission, mandate, philosophy, and values of the DEWC
- ✓ You are knowledgeable of the issues impacting women in the dtes, including gender-based violence, mental health, homelessness, and addictions with an understanding of trauma-informed care responses.
- ✓ You have a strong working knowledge of the Housing First model as well as housing options for low-income community including social housing, cooperative housing; and affordability housing societies.
- ✓ You have excellent writing skills including the ability to research and complete housing applications, reports, and supporting documents.
- ✓ You have efficient organizational skills including record keeping, scheduling, and problem-solving abilities.

- ✓ You can remain calm and focused while working within a chaotic and crises environment
- ✓ Experience providing assisted referral as well as familiarity with support services, agencies and community resources in the Downtown Eastside.
- ✓ You have or will obtain a First-Aid, NVCI, and Food Safe Certificate

Benefits of Joining the DEWC Team

Healthcare: extended health includes dental, vision, prescription medications, select alternative therapies, EAP life insurance and long-term disability.

Vacation & Leave: Vacation at 6% in the first year and 8% after. Sick leave credit Access to other special leaves to handle family or personal situations.

For your Retirement: Enrolled in the Municipal Pension Plan with a matching contribution from DEWC.

Other perks: Compressed work schedule, employee loan program; Regular staff development days; DEWC employees are considered first for any open positions.

Position Details:

- Start Date: ASAP – Permanent / Full-Time/ Tuesday-Friday, Flex Saturday Schedule, 70 hours bi-weekly
- Union BCGEU - \$24.23/ hour + generous health & wellness benefits
- Location – DEWC Shelters, Vancouver
- Applications accepted until: Internal – May 3, 2021 / External – May 10, 2021 at 5:00pm

Additional languages spoken an asset / Indigenous Women and Women of Colour are Strongly Encouraged to Apply

Please submit resume and cover letter to the HR Administrator via e-mail: careers@dewc.ca

*****While we thank all applicants for their interests only shortlisted candidates will be contacted*****